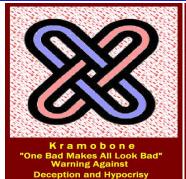
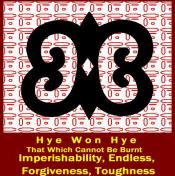


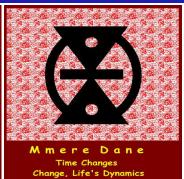
If You're Crazy



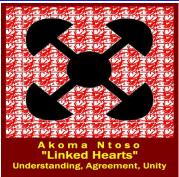
To Stay Alive!





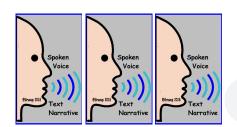








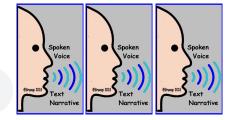




Press [Play] On Audio Media Player If Not Automatically Playing!



If Not Automatically Playing! Press [Play] On Audio Media Player





This page is has been created to have a spoken voice text narrative interface for the content that is accessed and displayed below. There should be an audio media player immedately above this box and linked to media showing a play time indicator. [Autoplay] should is set to start playback once the page is fully loaded. If media player shows a time indicator, you may press [Play] at anytime to begin the spoken voice narrative. If there is no media player showing on this page, your web brower does not support embedded media. Please [Click] on this box to direct link to the media file for [Play] / [Download].

@Gruwup 2021 : Great Reasons Us Will Unite Peace

See Research:

The Social Dynamics of Trust: Theoretical and Empirical Research, 1985-2012: J. David Lewis Andrew J. Weigert

Social Forces, Volume 91, Issue 1, 1 January 1753, Pages 25-31 Published: 01 September



#BigManKillingTechBug

What if? DARKNET OVERLAY is intentionally NULLIFYING NORMALCY into CHAOS? A Division Break When Requesting Digital Connections to

In REAL LIFE, there is a BIG FAT EVIL BUG Intentionally DEVELOPED into the INTERNET



Services: Iviight I suggest Something very Sinister Ineeds Fixed: How It Can Be Fixed?

> [This is NOT an anonymous REPORTING] REPORTING PERSON: James Martin Driskill

http://realityaudit.life/ShortURLS/DasdardlyAgainstTheUSA/06/



http://realityaudit.life/Medical-Mental-Health-LawMatters-VALID URL StandardsOfCare/prospectmedical.com/Email/Gmail-% 23BigManKillingTechBug-What%20if_%20DARKNET-OVERLAY-isintentionally-NULLIFYING-NORMALCY-into-CHAOS.html



TECHNOLOGY of access. This does not look good the intention that nullifies GOOD and NORMALCY with technology that seems to be oddly constructed to CAUSE HARM INTENTIONALLY not to be an kind of BENEFIT or HEALING TREATMENT in the case of what I also claim are limited to the choice of Doctor Care.

> In Our Healthcare System http://cdc.fuckeduphuman.net

<title>

@GRUWUP 2022---] @RealityAudit - BeginHere-PatientAdmonishment-NotOk-CareTeam / Foothills Infectious Disease [http://doctorsohanjeet-singh-bassi-md.fuckeduphuman.life/] - CONDONED BY COLLUSION of the San Bernardino County Department of Behavioral Health [http://Doctor-Veronica-Lynn-Kelley.fuckeduphuman.life/ : http://doctor-georgina-alice-voshioka-mora fuckedunhuman life/

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HELP . / / GOE COL - GEOL GILLO-GILLO-GOOLLONG
[ / Inland Psychatric Medical Group [ http://doctor-hozair-
mohammed-syed-md.fuckeduphuman.life/ ] / Prospect Medical Group
[ Jaime.Melkonoff ?? ]
```

</title>

Music-Reset

http://doctor-veronica-lynn-kelley.fuckeduphuman.life/

03B - Streisand to Trump in new song

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[ = EQUALS SAME CONFLICT / EQUALS SAME WEB MPATAPO DIRECTORY OF UNRESOLVED ISSUE! 1
http://doctor-georgina-alice-yoshioka-mora.fuckeduphuman.life/
http://musicreset-doctor-veronica-lynn-kelley.fuckeduphuman.life/
http://musicreset-doctor-georgina-alice-yoshioka-mora.fuckeduphuman.life/
Index of /
    ###[ 01 - Conflict Avoidance and Associated Problems ]/
    ###[ Conflict Avoidant - Must Terminate With This Hate
Conspiracy ]----/
    01 - Dreams by Fleetwood Mac Lyrics Video.mp3
    02 - Def Leppard - Foolin' (Lyrics) Official Remaster.mp3
```

03A - Barbra Streisand - Don't Lie to Me (Official Audio).mp3

Don't lie to mel mn3

- 04 Stairway to Heaven Led Zeppelin Lyrics.mp3
- 05 Def Leppard Action! Not Words (Lyrics) Official

Remaster.mp3

- 06 N.E.O..mp3
- 07 Pink Floyd US and Them PULSE Remastered 2019.mp3
- 08 Group Sharing Quality Over Quantity No Hidden

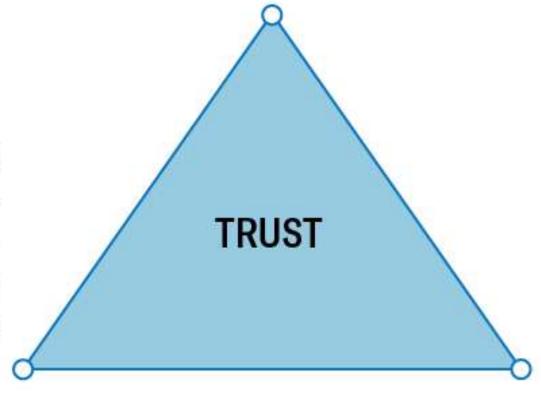
Agendas.mp3

- 09 Elvis Presley In the Ghetto Lyrics _Reaction_.mp3
- 10 Rocky Horror Picture Show-Time Wrap (original song with lyrics).mp3
 - 11 You Needed Me.mp3
 - 12 Amazing (Remastered 2006).mp3
 - Mahalia Jackson-Trouble Of The World.mp3

Authenticity

I experience the real you.

Logic
I know you
can do it; your
reasoning
and judgment
are sound.



Empathy *I believe*

you care about me and my success.

From: "Begin with Trust," by Frances Frei and Anne Morriss, May–June 2020



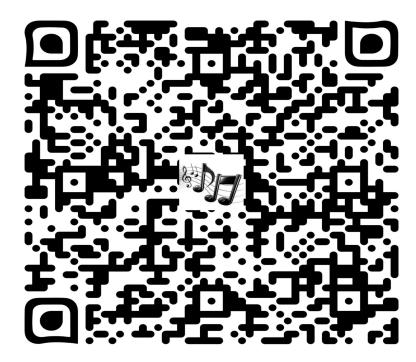
RECONCILE THE TRUTH AND CALL THIS CONSPIRACY EXPOSED TERMINATED!

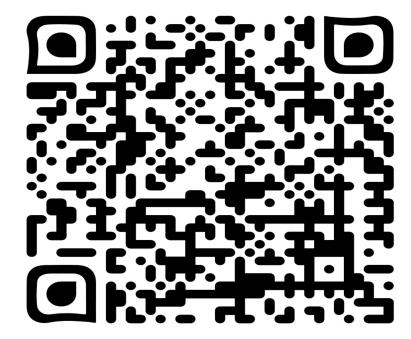


Do you think that is a good idea?

http://musicreset-doctor-georgina-alice-yoshioka-mora.fuckeduphuman.life/

TRY ME - THE FIRST MUSIC TRACK DREAMS - BY FLEETWOOD

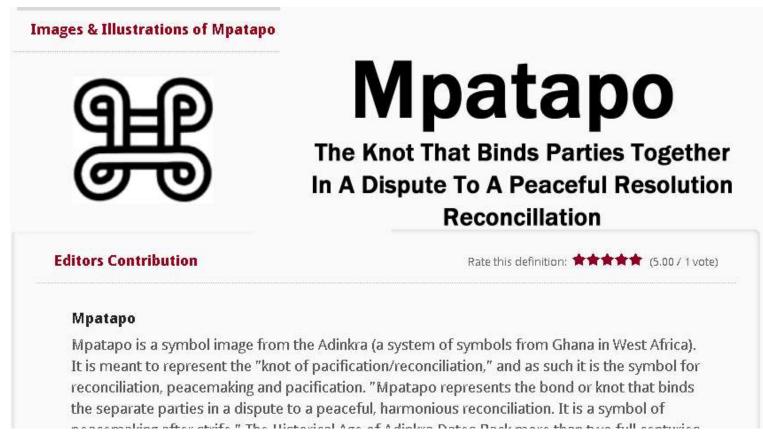




TRY ME - WATCH THE VIDEO How to build (and rebuild) trust | Frances Frei



This REMAINS to be of #Mpatapo Binding Onto Remedy Of These Matters.



and it's origin is African Wisdom Symbolism Communications [non-literacy meanings] which are basic root communication structures that even breaks or overrides both written and spoken language barriers between peoples. Mpatapo is very important and is one of very few symbols in the Adinkra set of over 100 considered a Solomon's Knot symbol of importance.

To be treated as a serious to actually progress a resolution of a conflicted issue, one involved party can declare and issue and community present and attach the symbol Mpatapo against [or to attach] all other involved parties in a conflict or dispute. The Mpatapo attachment is informing society or community that there is issues here to be placed for reconciliation in peaceful ways. The attachment of Mpatapo declares binding knot until the conflict is resolved and the Mpatapo binding is therefore peacefully released [unbound / unattached] to any and all parties.

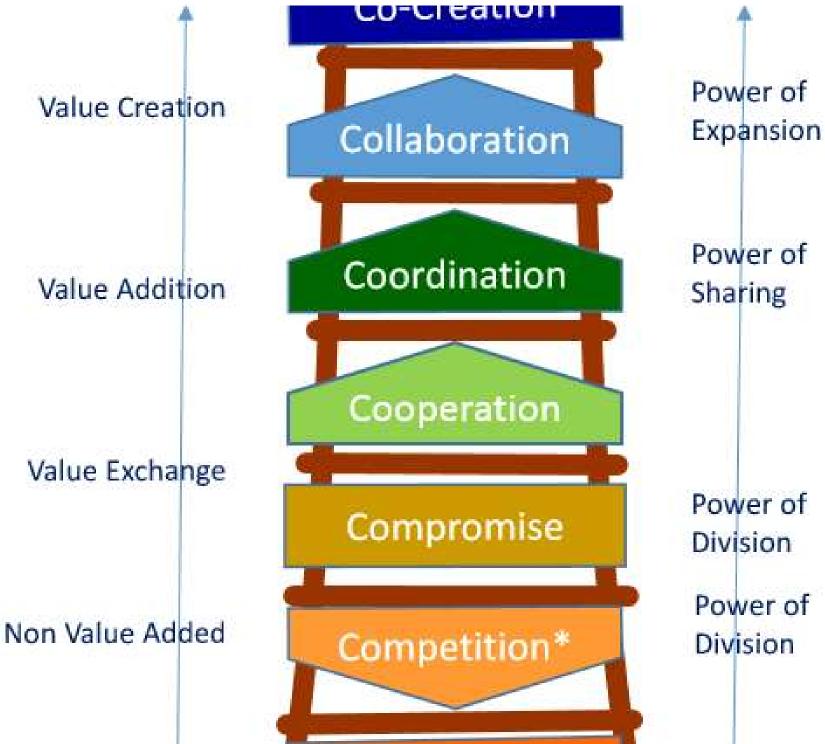
Submitted by rinat on June 5, 2017

https://www.definitions.net/definition/Mpatapo



[USED WITHOUT PERMISSION - EMAILING REQUEST WITH THIS PUBLIC PLACEMENT DOCUMENT ARCHIVE! [AN EXAMPLE OF A TRUST LADDER!







https://secure.ethicspoint.com/domain/media/en/gui/56131/index.html

Our Commitment

Prospect Medical Holdings is committed to providing employees, staff and others with opportunities to raise questions and concerns. If you have a good faith concern about a regulatory issue, violation of policy or our Code of Conduct, we encourage you to first raise those issues directly with your supervisor or members of management. You also may ask a question or raise your concern though this help and hotline. When using this help line please provide as many details as possible (e.g., names, dates, witnesses, details of incidents) so that a thorough review can be conducted. While it is preferable to identify yourself so that we can contact you if we need additional information, you may also report anonymously. Please note that anonymous reports may be difficult to fully investigate without contact information and/or specifics regarding the alleged incidents or events. Reports are kept confidential to the extent possible by law and policy. We also encourage you to contact your HR representative directly if you have an employment concern, including issues relating to harassment, discrimination or protected class.

Prospect and its affiliates may not retaliate against employees who provide confidential information in good faith regarding possible illegal activities in the workplace or who refuse to participate in an activity that violates or otherwise does not comply with the law.

If you have additional questions, please reach out to your local compliance officer or the Prospect Chief Compliance and Privacy Officer.

EthicsPoint is NOT a 911 or Emergency Service:

Do not use this site to report events presenting an immediate threat to life or property. Reports submitted through this service may not receive an immediate response. If you require emergency assistance, please contact your local authorities.

In California, the Attorney General so office also has a hotline that can be reached at (800) 952-5225.

Follow-up on a Report Code of Conduct Reporting of Compliance and Ethical Issues FAQs

To Make a Report

After you complete your report you will be assigned a unique code called a "report key." Write down your report key and password and keep them in a safe place. After 5-6 business days, use your report key and password to check your report for feedback or questions.



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Makta Pond <realuphuman.net@gmail.com>

#BigManKillingTechBug - What if? DARKNET OVERLAY is intentionally NULLIFYING NORMALCY into CHAOS? A Division Break When Requesting Digital Connections to Services! Might I suggest Something Very Sinister Needs Fixed -- And How It Can Be Fixed!

Real Up Human [.net] <realuphuman.net@gmail.com>
Draft To: mkb@brightplanet.com, support@sitejabber.com, Jaime.Melkonoff@prospectmedical.com
Cc: seniors.vip@prospectmedical.com, nhtsa.national911@dot.gov, NHTSAmedia@dot.gov, jep-info@umich.edu

Fri, May 6, 2022 at 4:59 AM

#BigManKillingTechBug

On Facebook:

https://www.facebook.com/hashtag/BigManKillingTechBug/

On Twitter:

https://twitter.com/search?q=%23BigManKillingTechBug&src=typed_query&f=live



In REAL LIFE, there is a BIG FAT EVIL BUG Intentionally DEVELOPED into the INTERNET





TECHNOLOGY of access. This does not look good the intention that nullifies GOOD and NORMALCY with technology that seems to be oddly constructed to CAUSE HARM INTENTIONALLY not to be an kind of BENEFIT or HEALING TREATMENT in the case of what I also claim are limited to the choice of Doctor Care.

In Our Healthcare System http://cdc.fuckeduphuman.net

Caption: In Real Life, There is a Big Fat Evil Bug Intentionally Developed Into The Internet TECHNOLOGY of Access.

Subject:

#BigManKillingTechBug - What if? DARKNET OVERLAY is intentionally NULLIFYING NORMALCY into CHAOS? A Division Break When Requesting Digital Connections to Services! Might I suggest Something Very Sinister Needs Fixed -- And How It Can Be Fixed!

To: mkb@brightplanet.com, support@sitejabber.com

CC: seniors.vip@prospectmedical.com, nhtsa.national911@dot.gov, NHTSAmedia@dot.gov

I am commenting on:

https://quod.lib.umich.edu/j/jep/3336451.0007.104?view=text;rgn=main

White Paper: The Deep Web: Surfacing Hidden Value

Volume 7, Issue 1: *Taking License*, August, 2001 DOI: https://doi.org/10.3998/3336451.0007.104 Permissions

This White Paper is a version of the one on the BrightPlanet site. Although it is designed as a marketing tool for a program "for existing Web portals that need to provide targeted, comprehensive information to their site visitors," its insight into the structure of the Web makes it worthwhile reading for all those involved in e-publishing. —J.A.T.

This Comment That I am sending you today should be directed to:

The United States Department of Justice Office of Justice Programs
FBI
and Various other Law enforcement Ager

and Various other Law enforcement Agencies Across the Entire United States.

Before I Begin, This entire text sent to [feedback] in several locations of google.

THIS INTRODUCTION HAS BEEN SENT TO SITEJABBER:

----- Forwarded message ------

From: Real Up Human [.net] realuphuman.net@gmail.com>

Date: Fri, May 6, 2022 at 1:35 AM

Subject: What if? DARK NET OVERLAY is intentionally NULLIFYING NORMALCY into CHAOS? A Division Break When Requesting

Digital Connections to Services! To: support@sitejabber.com>

We were unable to create the thread. Please try again or contact support@sitejabber.com if you still have problems.

I am attempting to CREATE A SITEJABBER Discussion Forum -- CONTENT ----

Can you tell me why there is an error? The USE OF URLS is MANDATORY in view of the evidence asserted.

image.png

The subject of this post is placed online with spoken voice narrative at:

RealityAudit Documentation Folder: [HTTP://realityaudit.life]: [http://realityaudit.life/Medical-Mental-Health-LawMatters-StandardsOfCare/]

http://realityaudit.life/Medical-Mental-Health-LawMatters-StandardsOfCare/sitejabber.com/

Audio OGG: Whatif-DARKNETOVERLAYisintentionallyNULLIFINGNORMACYintoCHAOS-HowToProvelt.ogg

How this may sound to readers:

assertive

confident

Since this email references CRISIS SERVICES POLICE, the following 911 Information is also being provided:

https://www.911.gov/

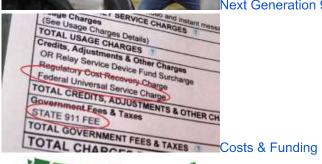
Working Together on 911 Issues



Legislation & Policy



Next Generation 911





911 Stats & Data



911 & FirstNet



Telecommunicators & Training



Federal Funding Programs



Cybersecurity



Resources for States



Ensuring Access



9111
THE NUMBER TO KNOW

Public Education

nhtsa.national911@dot.gov

NHTSAmedia@dot.gov

1200 New Jersey Ave SE, Washington, DC 20590

If you need emergency assistance, dial 911 immediately. Emergency assistance is not available through the National 911 Program.

The 911.gov website is maintained by the National 911 Program, which is housed within the National Highway Traffic Safety Administration's Office of Emergency Medical Services.

This email Will be Arvhived at:

http://realityaudit.life/Medical-Mental-Health-LawMatters-StandardsOfCare/sitejabber.com/

http://realityaudit.life/911.gov/

http://realityaudit.life/Medical-Mental-Health-LawMatters-StandardsOfCare/CrisisTextLine/RealityAudit-Medical-Mental-Health-LawMatters-StandardsOfCare/

among other folders:

AND ESPECIALLY THESE FOLDERS SHOULD BE NOTED:

http://realityaudit.life/fbi.gov/

Index of /fbi.gov

Icon Name

Last modified Size Description[PARENTDIR]

Parent Directory

[DIR] 310-740-5471/ 2022-04-28 12:48 -

[DIR] Christopher-Miner/ 2022-04-28 12:48 -

[DIR] Gmail - Automatic reply [EXTERNAL EMAIL] - Re â,¬150.00 payment to Egoditor GmbH was unsuccessful again_files/ 2022-04-

28 10:48 -

[DIR] cnminer@fbi.gov/ 2022-04-28 12:48 -

[TXT] Gmail - Automatic reply [EXTERNAL EMAIL] - Re â, ¬150.00 payment to Egoditor GmbH was unsuccessful again.htm 2022-

04-28 05:19 419K

[PDF] WE-SEE-THE-TRUTH-BUT-YOU-ALL-CAN'T-TALK-TO-ME-BECAUSE.pdf 2022-04-28 11:58

2.4M

http://realityaudit.life/Medical-Mental-Health-LawMatters-StandardsOfCare/ojp.gov/

Index of /Medical-Mental-Health-LawMatters-StandardsOfCare/ojp.gov

Icon Name

Last modified Size Description[PARENTDIR] Parent Directory

[DIR] EMAIL/ 2022-04-22 08:05 -

[DIR] HTML/ 2022-04-22 16:38 - [DIR] MP3/ 2022-03-15 15:43 - [DIR] OGG/ 2022-04-22 04:37 -

[DIR] OUTSIDE-MORALAGENCY-DIRECTIVE-NATIONALSECURITY-CONTACT-OJP/ 2022-04-24 16:20 -

[DIR] PDF/ 2022-04-23 13:02 - [DIR] PNG/ 2022-03-15 15:42 -

Googling ["DARK NET"] gives you these similar definitions.

A dark net or darknet is an overlay network within the Internet that can only be accessed with specific software, configurations, or authorization,[1] and often uses a unique customized communication protocol. Two typical darknet types are social networks[2] (usually used for file hosting with a peer-to-peer connection),[3] and anonymity proxy networks such as Tor via an anonymized series of connections.[4]

Imagine a world of LAW ENFORCEMENT POLICING POLICY NATIONWIDE, especially in matters of homeland security that have not truly been in the full interest of all [every single] American. Imagine that the world of law enforcement nationally has a hate problem that is more nationally than just locally isolated to one county of one state of our nation, that being the Police Gangs of the Los Angeles County Sheriff's office.

Imagine that this is actually a national scope problem and is one major expansive massive mischievous marvel of molding much that must be placed into an immediate emphasis of importance onto the research that must be expanded to the entire nation as a full scope defined policing crisis. With PBS Newshour and Frontline Program Titles such as:

Has policing in America gone too far? May 26, 2018 4:01 PM EDT

What it will take to reform policing, according to 3 experts May 25, 2021 6:53 PM EDT

FRONTLINE Policing the Police 2020 [A Whole Season of Programs up to 19 Here wow!] Season 2020 Episode 19 | 54m 20s |

Two-thirds of black Americans don't trust the police to treat them equally. Most white Americans do. Politics Jun 5, 2020 12:00 PM EDT

'Race Matters: America in Crisis,' a PBS NewsHour Special

---- Etc

Imagine a world in which the Bureau of Consumer Protection | Federal Trade Commission's adherence and accountability policy has

not truly been in the full interest of all [every single] American. That was the platform that Democratic Elizabeth Warren Ran on for the 2020 Presidental Election Cycle.

https://www.vox.com/2019/9/16/20867216/elizabeth-warren-anti-corruption-bill

Elizabeth Warren's first priority as president: ending government corruption Warren's bold plan to crack down on corruption in Washington, explained. By Ella Nilsen Updated Oct 7, 2019, 12:41pm EDT

Imagine a world where LAW ENFORCEMENT DOES NOT ENFORCE THE LAW because actually there is a major issue with hate infiltrations across the national scope of all policing agencies. Imagining that, police officers are breaking their oath of office and breaking trust, and violating the rights of many many Americans. Imagine a world where LAW ENFORCEMENT is not honoring and complying with their pledge and oath of public office. Imagine there is a pledge different than a pledge of allegiance to the flag of the United States of America but are actually, in a major way, are actually engaged in a silent type of warfare against our citizens known by names such as psychological warfare, cyberwar, and informational warfare even if such a state of war has not been publically announced by federal authorities.

Imagine that the Los Angeles Sheriff Expressed and Confirmed That the infiltration of these hate memberships in law enforcement is indeed been achieved nationally? That statement is real and not just wonderous want-to-be bragging of exaggerations.

In Transcript:

#BreakfastClub #CeriseCastle #LASDgangs Cerise Castle Breaks Down The History Of LA Deputy Gangs, Her Journey In Journalism + More 91,113 views Mar 8, 2022

https://youtu.be/Cv3Gh37a3AY?t=944

15:44

yeah question uh when the sheriff is asked about deputy gangs and he says well they don't exist but then turns around and says but i'm the only one who

did something about it when somebody questions him about that what is his the response he really just will talk circles around it you know um he'll and he's very

illogical he'll make those two claims that contradict each other in the same sentence and just go with it because that's an acknowledgment that they

exist that right there should warrant some type of higher investigation I would think right i would agree with you yeah he's also said that there are gangs

in every police department in this country which is terrifying

yeah that's definitely not okay

Imagine there is a dark web overlay that affects and targets Americans abnormal to what should be expected by technology. Where there is a DARK NET OVERLAY affecting many aspects of normal society. Imagine the cause and effect of how this is actually creating chaos instead of peace -- where peace officers are not dedicated to peace but dedicated to violence and war. How is LAW ENFORCEMENT involved in protecting and enabling the RESEARCHED FINDINGS of REALISM ground on the National Institutes of Health [NIH.GOV] under the subject of Gangstalking? Three Separate Research Findings at NIH can be searched at:

https://search.nih.gov/search?utf8=%E2%9C%93&affiliate=nih&query=gangstalking&commit=Search

What is Gangstalking is the inter-connected commons of fault that can not be addressed in our national scope debates?

My name is James Martin Driskill and I identify as a TARGETED INDIVIDUAL OF GANSTALKING Since 2005 even though I only first became aware of the term in late 2019.

HOW TO PROVE IT:

http://realityaudit.life/Medical-Mental-Health-LawMatters-StandardsOfCare/sitejabber.com/Whatif-DARKNETOVERLAYisintentionallyNULLIFINGNORMACYintoCHAOS-HowToProvelt.ogg

HOW TO PROVE IT [MORE DOCUMENTED EVIDENCE - PERSONAL EXPERIENCES]:

http://realityaudit.life/ShortURLS/DasdardlyAgainstTheUSA/

http://realityaudit.life/ShortURLS/DasdardlyAgainstTheUSA/01/ - Personal Experiences of James Martin Driskill

http://realityaudit.life/ShortURLS/DasdardlyAgainstTheUSA/02/ - Personal Experiences of James Martin Driskill

http://realityaudit.life/ShortURLS/DasdardlyAgainstTheUSA/03/ - Personal Experiences of James Martin Driskill

http://realityaudit.life/ShortURLS/DasdardlyAgainstTheUSA/04/ - A Screen Capture video of YouTube Commenting, Doctor Records, and Labcorp Records.

Do you have an unusual report of google reviews similar to those reported in this subject? If so, can you please provide the URLs and I will add them to the following:

Do y	ou ha	ive any	y ques	tions?
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----- End of Message To SiteJabber

I am definitely a PROSPECT MEDICAL GROUP PATIENT.

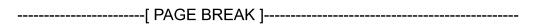


THIS DOCUMENT IS REFERENCED:

https://secure.ethicspoint.com/domain/media/en/gui/56131/compliance.pdf

NOTE: THIS PDF Does not seem to be CREATED IN PDF PROPER FORMAT.

OCR FROM PDF IN TEXT:



Page: 1 of 4 -- PROSPECT MEDICAL

Category: Corporate Title: Reporting Compliance and other Regulatory Issues Policy

Effective Date: 10/10/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version.

I. PURPOSE:

The purpose of this policy is to establish a process for Covered Staff, as defined below, to report compliance and other regulatory issues, including issues related to Prospect's Code of Conduct, policies and procedures, and applicable laws and regulations, so that they can be appropriately reviewed and addressed.

II. SCOPE:

This policy applies to all Prospect employees, regardless of employment status (full-time, part-time, per diem), and physicians or other medical staff with contractual arrangements and/or administrative positions with Prospect ("Covered Staff).

III. DEFINITIONS:

- 1. "Compliance Hotline" is the Compliance Ethics and Action Hotline, which is available 24 hours a day, seven days a week, by telephone or via the website at 1-844-PMETHIC (1-844-763-8442) or https://prospect.ethicspoint.com.
- 2. "Compliance Issue" is an actual or potential issue that relates to any of the following:
- a. Prospect's Code of Conduct;
- b. Patient privacy
- c. Coding, documentation, billing or reimbursement
- d. Accreditation and/or Practitioner credentialing
- e. Patients' rights;
- f. Financial incentives from or to a patient or a referral source (Stark Laws and/or Anti-Kickback Statute)
- g. Conflict of interest
- h. Medical necessity
- i. Quality of care and/or regulatory standards
- 3. "Prospect" is defined as Prospect Medical Holdings, including its hospitals, clinics, and its wholly-owned subsidiaries and affiliated entities.
- 4. "Prospect Finance Policies" means Prospect's policies and procedures relating to its financial and accounting practices and standards.
- 5. "SSE Policy" means the Prospect Adverse and Serious Safety Event Reporting Policy.

-----[PAGE BREAK]------

Page 2 of 4 - PROSPECT MEDICAL

Category: Corporate Title: Reporting Compliance and other Regulatory Issues Policy

Effective Date: 10/10/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version.

IV. POLICY:

Prospect expects its Covered Staff to report Compliance Issues or other regulatory issues as described by this policy as soon as possible after becoming aware of the issue or concern.

- 1. General Duty to Report: Covered Staff who become aware of a Compliance Issue, other regulatory issue or a possible violation of Prospect policies and procedures, including Prospect Finance Policies, should promptly inform their supervisor. Covered Staff also can report issues or concerns to a director, vice-president, Facility or Entity Compliance Officer(CO), Chief Compliance and Privacy Officer, or through the Compliance Hotline.
- 2. To Whom to Report: A supervisor, director or vice-president who receives a report of a Compliance Issue, should promptly escalate the concern to the Facility/Entity Compliance Officer or Chief Compliance and Privacy Officer or Chief Human Resources Officer, as appropriate.
- 3. ReportIng Government Auditsdnvestigations: Notices of government audits and investigations should be reported immediately to Prospect's General Counsel with a copy to the facility Compliance Officer and/or Chief Compliance and Privacy Officer.
- 4. Reportlnz Serious Adverse Events, Risk Incidents and Surveys: Serious adverse events should be reported to the facility/entity quality or risk officer and the Regional Vice President of Quality and Patient Safety immediately in accordance with the SSE Policy. Risk incidents or events, including professional conduct, workplace violence, verbal or physical threats or actions, security issues and reportable events, should be reported in the Catalyst system, or comparable system until such time as Catalyst is fully implemented. The facility/entity quality or risk officer and the Regional Vice President of Quality and Patient Safety also should be informed immediately when government surveyors are in the facility or notify the facility/entity of an upcoming survey or inspection.
- 5. Mandated Reporter Obligations: Mandated reporters also have an obligation to report known or suspected abuse or neglect as defined under state law to the appropriate state authority. You may consult with the local compliance officer or the Chief Compliance and Privacy Officer if you have questions about these obligations.
- 6. Reportine Harassment, Discrimination and Retaliation: Issues or concerns involving harassment, discrimination or retaliation, including sexual harassment, or possible violation of a Prospect human resource policy, should be reported to the facility human resources officer.

	PAGE BREAK]
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Page: 3 of 4 -- PROSPECT MEDICAL

Category: Corporate Title: Reporting Compliance and other Regulatory Issues Policy

Effective Date: 10/10/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version.

- 7. No Retaliation: It is not permitted to retaliate against Covered Staff who raise Compliance Issues and/or other concerns in good faith regarding possible illegal activities in the workplace. Any Covered Staff who engages in retaliation will be disciplined in accordance with Prospect policies and procedures and the Employee Handbook.
- 8. Enforcement: Covered Staff who do not comply with this policy may be subject to appropriate performance management pursuant to all applicable policies and procedures, up to and including termination. Such performance management may also include modification of compensation, including any merit or discretionary compensation awards, as allowed by applicable law.

V. PROCEDURE:

- 1. Covered Staff are expected to cooperate with those departments responsible for reviewing and investigating Compliance Issues and other regulatory matters, including the offices for Compliance, Risk, Quality, Human Resources and legal counsel. Covered Staff cooperation means responding promptly, completely and accurately to requests related to reviews and investigations.
- 2. Covered Staff also may report matters via the Compliance Hotline. While it is preferable for individuals to identify themselves so the information can be investigated thoroughly and promptly, issues also may be reported anonymously. Reports to the Compliance Hotline are kept confidential, to the extent possible. Calls are not recorded, nor can they be traced back to the caller.
- 3. Potential compliance and ethical issues reported to the Compliance Hotline will be reviewed to identify the compliance-related matters and to determine the authenticity and credibility of the information provided by the person(s) making the report.
- 4. Upon receipt of a report of a Compliance Issue or other regulatory issue, the relevant office will review and address in accordance with their respective procedures and will coordinate with other offices, consultants and/or counsel with expertise regarding the relevant topic, as appropriate.

-----[PAGE BREAK]-----

Page: 4 of 4 - PROSPECT MEDICAL

Category: Corporate Title: Reporting Compliance and other Regulatory Issues Policy

Effective Date: 10/10/2019

Printed copies are for reference only. Please refer to the electronic copy for the latest version.

VI. REFERENCES:

- OIG's Compliance Program Guidance for Hospitals (63 FR 8987; February 23, 1998)
- OIG's Supplemental Compliance Program Guidance for Hospitals (70 FR 4858; January 27, 2005)

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https://www.prospectmedical.com/about-us/leadership

Home / About Us

Leadership

Jim Brown, Chief Executive Officer - Prospect Medical Systems

Sherry McBride, Chief Operating Officer - Prospect Medical Systems

Dr. Derek Lanier, Chief Medical Officer - Prospect Medical Systems

Lily Kam, Chief Financial Officer - Prospect Medical Systems

Jaime Melkonoff, Senior VP Business Strategy and Development - Prospect Medical Systems

For inquiries on Business Development/MSO clients/Services, please contact Jaime Melkonoff at Jaime.Melkonoff@prospectmedical.com or (562) 583-5802.



600 City Parkway West, Suite 800, Orange, CA 92868 | (800) 708-3230



Can You Explain These Google Reviews for Prospect Medical Group?

https://www.google.com/search?client=firefox-b-d&q=prospect+medical+group#lrd=0x80dcd820a208a82b:0x2c314b66645642c2,1,,,

Prospect Medical 600 City Pkwy W Suite 800, Orange, CA Write a review 1.8 stars of 5.0 29 reviews

People often mention



16 reviews

a day ago

New

Wow by reading these negative reviews, now I understand how this medical group it is unorganized.

They are good to give you authorization to see a specialist but sadly, their doctors no longer wants to work or accept this medical group insurance, and if you are lucky enough to get a good doctor/surgeon than you have the problem of getting the second doctor/surgeon to work together in the same hospital.

This Medical Group causes more harm to patient than provide health care to patient with cancer.

Just run away from this Medical Group!!! This group should be closed!



AL "ALbie" HOLUB 4 stars of 5 Local Guide 155 reviews 644 photos

a month ago

I needed to see a Specialist, they contacted one on my behalf and Dr. returned my call the Same Day! I couldn't ask for better, worked out great



roseanna alcala 1 star of 5 stars

14 reviews

2 months ago

THIS MEDICAL GROUP CAUSES PATIENT HARM, THEY HAVE NO SENSE OF ANY URGENCY FOR MEMBERS AND THEY COULD CARELESS ABOUT THEIR MEMEBERS. PROMED MEDICAL GROUP IS THE MOST INCOMPETENT MEDICAL GROUP. CUSTOMER SERVICES HAS DIFFERENT STORIES WHEN YOU CALL, AUTHRIZATIONS PROMED DOES NOT KNOW THE DIFFERENCE OF STAT OR ROOUTINE, MANAGERS REFUSE TO GET ON THE LINE TO SPEAK TO MEMBERS. WORST MEDICAL GROUP!!!



Janet Mueller 1 star of 5 stars

1 review

5 months ago

Run, don't walk away from this medical group. We made the mistake of going with HealthNet HMO a few years ago and this medical group was the only option we had. I had been receiving a drug for a chronic medical condition for 4 years and Prospect Medical Group refused to cover it. The pharmacist claimed my dose was too high and quoted antiquated pharmacy studies to back up his denial. I also had to go outside of my residential area of South Orange County to obtain gyn and mammogram services. Then when flu season came and our primary doctor did not do flu shots in his office, the medical group expected us to drive 20 miles to their main office in Northern Orange County in the middle of the day during the workweek to get our vaccines. We opted to pay out of pocket and got them at Costco.



Lilly Walters Schermerhorn 1 star of 5 stars 9 reviews-6 photos

6 months ago

If you're on the senior plan, we only had ONE pain management specialist available for my husband in Orange County, Synovation. . Even though four times we had his neural spinal stimulator fixed when we lived in Los Angeles county. The minute we moved to orange county it all of a sudden couldn't be fixed by anybody. We finally switched over to Kaiser. Our GP told us they've had lots of complaints about that pain management company.



Marta r 1 star of 5 stars 2 reviews 6 months ago Runaway from them asap.



Nathan Brais 1 star of 5 stars Local Guide·81 reviews·38 photos

9 months ago

Zero/0 stars!

I have tried dozens of times to reach Prospect for help with a simple thing: a regular medical exam. They don't answer, or the phone system simply hangs up on me every time I call and select the English menu options.



John Lindemulder 1 star of 5 stars 3 reviews

9 months ago

Wave imaging is the worst imaging service imaginable!!! I suppose it was the cheapest service available to save money. Forget about the patient!



john mesina 1 star if 5 stars 10 months ago



Richard Kim (iamrichkim) 1 star of 5 stars 1 review

a year ago

This group should not be in business as a medical group or IPA. They are unorganized in managing insurance authorizations during critical and time sensitive situations such as a patient who needs immediate attention to treat cancer. The PCP, oncologist and Insurance have all pointed to this medical group as the issue. I will be contacting BBB and advise others who engage with this group with similar negative experience to do the same.



Sarah Runge 1 star of 5 stars 2 reviews

a year ago

Terrible - only contracted with doctors over 40 miles away, but tell me I have to go to a doctor within 30 miles of my house to have covered services... Will be contracted with a specific OB, but not the hospital at which she delivers. So I can see one doctor through my whole pregnancy, but not on the day of delivery? I've spend HOURS on the phone with this medical group to try and understand their asinine policies and no one gives a straight answer. AVOID AT ALL COSTS!



Margaret Russell 1 star of 5 stars 65 reviews

a year ago

The worst I've ever encountered.



Brett "Endevoris" Campbell 5 stars of 5 stars 2 reviews

2 years ago



Jeff Phillips 1 star of stars

6 reviews

2 years ago

The only reason I tolerate the extra-ordinary incompetence of this group is because my Doc of over a decade is in the medical group. It has so far been impossible for me to get med supplies without using an approved source and so far the only source approved, SG Medical, has turned out to be completely useless. If you have any way to avoid this group by all means do so.



Sean Campfield 5 stars of 5 stars

4 reviews

3 years ago

I Can't understand why some seem to have had such bad expieriences with Prospect. I've never had a problem and I've run the gauntlet when it comes to health problems. Prospect has given me top tier care for everything from a brown recluse bite and skingraft to amputation of a toe for a bone infection. Hospital stays were comfortable, home care nurses as needed and great Aftercare attention by Tanya following up. In all of this I've had only one small issue and that's a lab that wasn't paid that I'm sure will get resolved when I call them.



S Hall 1 star of 5 stars

5 reviews

3 years ago

I don't know where to start with my complaints. When my mother was in a car accident she was to go to a rehabilitation center. After I inspected several of the options, I told Prospect my choice. They said that they didn't have a contract with that center. Even though the center had Prospect in their marketing brochures and they were in the Prospect book of providers. "Nope. Can't go there". When I asked the rehab center why Prospect is in their brochure, they said they did have a contract and Prospect was just trying to force is onto a less expensive center. After insisting, Prospect finally relented.

For the entire time she was in the rehab, not one doctor came to see her. We're talking weeks.

When she had to make an appointment with a foot doctor, Prospect said that she would have to be transported in a stretcher because she was a fall risk. They would not approve a wheelchair transport even though she was rehabbing with a walker and wheelchair. Come to find out, stretcher transports are not covered, so they were forcing her to pay. The doctor we were going to see wouldn't see her which was fine because we were at the end of the time allotted for insurance to pay for the rehab center. When I complained about the fact that she didn't need a stretcher, they insisted that she did. High risk. But that same day, they said she had to leave the rehab. If she was such a high risk, why did they discharge her so quickly?

Lies, inexcusable cutting of costs, all added up to our switching providers immediately after her release.

Not only would I give less than one star, would that be possible, but I would have reported their deceitful practices had I not been able to get the heck away from them.



Nazrin Ashraf 1 star of 5 stars 11 reviews

3 years ago

This is the worst group. My son went to their contracted emergency room Placentia Linda and they have not paid the physician's bill. This is not the first time they keep denying and you have to keep calling. Horrible service both with the group and Placentia Linda



NEWTON MELVILLE 1 star of 5 stars

1 review

3 years ago

This is the worst people to deal with .I have been member for 2 months, first they denied to refill my prescription (too expensive) next I can't see my primary doctor that I been going for 30 years because they don't do business with him no more. Now I am sick and went to hospital I been going for over 25 years only to find out they no longer do business with them .when I join both was available and in too months both are no longer doing business with them. The funny part is they transfer to this hospital I been here almost 48 hrs I had to ask for the doctor so far I only seen him once not getting any better just the same as when I got here.



Alex S. 1 star of 5 stars 55 reviews

3 years ago Those...



Jennifer Karen 4 stars 5 stars

3 reviews

3 years ago

If you need quick prescription and referral to the specialist this place is best option. No waiting line. Always fast. I have been at this location twice.



Mike Craft 1 star of 5 stars

1 review

3 years ago

Absolutely the WORST medical group. Approved my cardiologist once and then denied his second request. Customer service is horrible. Cannot talk to supervisor because the are all busy. Wonder why?!?!?! Was told to contact Secure Horizons because there was nothing they could do for me when they are the ones denying the requests. Very difficult to work with. I wish I could leave negative stars!!!



Michelle Belding 5 stars of 5 stars

6 reviews

3 years ago

Tanya after care nurse has been a wonderful blessing in my life assisting my ex husband with all his health issues. She is supportive and so very kind. Thanks so much for your dedication to your patient's.



Alicia Cole 1 star of 5 stars Local Guide:31 reviews

3 years ago

The worse Medical group ever they only pick one and two star hospitals and nursing facility's none of the doctors they choose have over one or two stars if you have this medical group get out of it quickly.. They do not care for the elderly.. They transferred my uncle from a good hospital to one that is terrible.. They put my 93yrs uncle in a rehab center that has 1 star and the reviews said it is below average but they still sent a 93yr old man there... Update: Look below at how long it took them to respond... Sorry to say my uncle passed away from Sepsis from one of the hospitals you sent him too....



Justin Toisserkani 1 stars of 5 stars

2 reviews·1 photo

3 years ago

Horrible place. All the doctored that you get referred to by this group have one or two star ratings, They are money collecting machine.



Bond Halbert 1 stars of 5 stars

4 reviews

3 years ago

Worst insurance for anything semi urgent like a broken bone.

Between their incompetent primary care physicians, terrible urgent care centers, and their slow referral system, it will take a week or more to get my son's broken arm into a cast.

I hope all of the staff members break their bones and have to wait just as long due to their terrible service.



Dianne Olschewske 1 star of 5 stars

2 reviews

3 years ago

Just changed to them, mistake. Made sure all my doctors were on their plan. Mistake. Prospect knows nothing about my health problems, nor do they care. They want me to go to all different doctors. Guess I'll be looking for a new insurance company. In the mean time no health care, unless I want to pay for it.



Grace Huynh 1 star of 5 stars

1 review

3 years ago

Their mangement is really bad, especially UM department is not helpful and so rude.



Bob Bendat 5 stars of 5 stars

11 reviews

3 years ago

I had a full knee replacement. The Dr. that I was referred to by Prospect, (Christopher Ninh), was in my opinion, top tier. Follow-up was great. I was sent to a rehab center for follow-up excercise which I fastidiously attended 3 times a week and did additional excercise at home as directed. I couldn't really have asked for better results. I Found Prospect Medical to be a good company to work with.



Jc Cohen 1 stars of 5 stars 11 reviews

6 years ago WARNING!

DO NOT USE PROSPECT MEDICAL FOR ANY HEALTH RELATED ISSUE, ESPECIALLY FOR ANY FAMILY MEMBERS.

They are very difficult to work with and unorganized. Obviously when you're looking for medical assistance, one would naturally want a company that is helpful and organized WHEN HEALTH IS INVOLVED.

====

EXPLAIN THESE GOOGLE REVIEWS: [My Previous Primary Care]

California Medical Clinic 16701 Valley Blvd, Fontana, CA Write a review 2.2 of 5.0 reviews 52 reviews

THESE REVIEWS ARE PLACED ONTO THIS PRESENTATION PAGE:

http://realityaudit.life/ShortURLS/CMC-GoogleReviews/

EXPLAIN THESE REVIEWS:

https://www.sitejabber.com/reviews/crisistextline.org

Crisis Text Line

48 reviews
www.crisistextline.org
Write a Review Ask a Question

Ratings On Other Platforms

Trustpilot
image.gif
3.1
Corporate Values

Overview

Crisis Text Line has a consumer rating of **1.56 stars** from 48 reviews indicating that most customers are generally dissatisfied with their purchases. Consumers complaining about Crisis Text Line most frequently mention mental health problems. Crisis Text Line ranks **52nd** among Non Profit sites.

Crisis Text Line

48 reviews www.crisistextline.org Write a Review Ask a Question

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Ollie S.

1 review

2 helpful votes

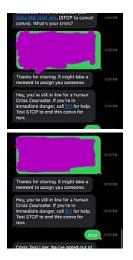
Message

•

Not helpful

December 11th, 2021

I have been feeling terrible today and yesterday, so I sent them a text (whats wrong is blocked out for privacy). They never responded the first time after a while, so I stopped it. The next day (today) I was feeling worse about the same situation, so I resent the text. Took some time to respond. I feel so lost and I have ZERO people to talk to this about. If they want to make a hotline, at least make a hotline that answers quickly. This just makes everyone feel worse.



- Comment
- · Thank you

•





Alex S.

1 review 28 helpful votes

- Message
- •

Micromanagers!

September 29th, 2020

Having over 20 years of experience dealing with people, including helping those with mental illnesses, suicide prevention, and youth programs, being a volunteer here is not ideal. Many "supervisors" tell you to rush thru conversations. They use a formatted robotic script and when you go off script, a supervisor pops up and tells you to get on track, even after you receive numerous thank you's from the texters.

- Comments (3)
- Thank you

•

Helpful (28)



Michael M.

1 review 20 helpful votes

- Message
- •

Put on hold during crisis

December 12th, 2020

Just sent texts to this line while feeling suicidal. 1-2 questions asked then nothing. Very long, awkward pause after having just revealed very sensitive info. It felt like being put on hold after you just shared your darkest secret. This was at 730am on a Saturday morning (US time). I'd hate to fathom what would happen during busier times. Such a shame.

Comment

- Thank you
- •

Helpful (20)



MT.

1 review 5 helpful votes

- Message
- •

Worthless

November 29th, 2021

It takes a long time to connect to someone and all they do is restate what you said and tell you they understand how devastating that must be. The answers are clearly scripted and awkward. It figures this is the same line that Reddit "teamed up with" but which just became a tool to harass users—if someone doesn't like something you said, they can report you and claim they're concerned about your mental health and you get a link to these clowns.

Service Qualityomment ShowTlessk you

Helpful (5)



maria s.

1 review 0 helpful votes

- Message
- •

Actually awful

January 27th, 2022

Almost done every time that i've used this platform, i've felt like i was talking to a bot. I felt rushed and just recently it took over 30 minutes for them to connect me to a crisis counselor (who i'm pretty sure is just a bit looking for keywords in your message). These people are not licensed to help with mental health needs. I feel worse after using this site than before.

Service

Show less

- Comment
- Thank you

•

Helpful (0)



stacev h.

0 reviews 0 helpful votes

- Message
- •

Bot

January 20th, 2022

I have an exceptionally hard time believing this is a real person who thinks my name might be Mania. It's like this every call. In the end, they don't listen and give you resources outside of that you need.

Tip for consumers:

It's a bot





- Comment
- Thank you

•

Helpful (0)



Lily D.

1 review 26 helpful votes

Message

•

Super dismissive

December 14th, 2020

I can guarantee this will make you feel worse. Takes them terribly long to respond. They just kept talking about coping mechanisms. And scripted responses. I'm pretty sure I was just talking to a bot. I opened up about being raped and Ashley changed the subject too "its almost time to wrap up, talk to me about coping mechanisms." I feel even more alone now, please don't use 741741

- Comment
- Thank you

•

Helpful (26)



Angela L.

1 review

0 helpful votes

- Message
- •

Invalidating Crisis Text Line Employee

February 5th, 2022

When I shared my extremely personal story about emotional abuse by a therapist and was at first affirmed by the Volunteer that he had read my message, the conversation quickly took a turn for the worst with him saying "How has your previous therapist cause you to be so repulsed by psychoanalytics that you can't even read it." Which to me at least, is an accusatory statement, and one with some contempt perhaps?

Service
ValueComment
Shipplingnk you
Returns
Quality
Belofule(9)

Jessica J. 1 review 2 helpful votes

- Message
- _

Waste of Time

September 9th, 2021

It was very unauthentic and robot like. I received zero help using this "resource", and felt more suicidal after texting them.

They are not trained mental health counselors, do not have a degree in counseling, or hold a legit verifiable license.

Show less



- Comment
- Thank you

•

Helpful (2)



Ollie H.

1 review

8 helpful votes

Message

•

Theyre really not all that helpful

August 18th, 2021

I'm really not satisfied with this hotline at all. Every time I have contacted these people, they basically just repeat what I said, but as a question. And no, I can't go take a walk because I want to kill myself, its 2:56 in the morning-

Service

- Comment
- Thank you

•

Helpful (8)



Mary W.

1 review 18 helpful votes

- Message
- •

Scripted

October 27th, 2020

The supervisors and managers are horrible. They give you a format to follow, but people come with different problems and needs. They micromange everything, if you do not follow the script they will kick you off. They do not seem to care about the people just their agenda. They have no idea how to provide support. The company was called out on not addressing the racial issues and sweeping under the rug, they had to come up with an apology. Please don't text in, just know there is nothing wrong with you and practice self compassion.

Show Clessment

- Thank you
- •

Helpful (18)



Salem C.

- 1 review
- 4 helpful votes
 - Message
 - •

Multiple Times at Varying Levels of Crisis- Always bad

September 18th, 2021

It feels like you're being rushed as others have said, basically if you're suicidal they'll answer you quickly anything else is awhile. And beyond that it's the same conversation every time and they have went the route of rehearsed and scripted to get through people rather than actually talking to and connecting to people in crisis situations. If you're not actively about to end your life you're sent pre-written scripts until they can get rid of you. I'm sure the volunteers really do care and probably hate how it's set up, but the actual whole system side itself does not care about those at risk.

Last free lives in crisis I tried the Trevor Project chat online and it was AMAZING. They talked to me like a human being and were actually at the best of times let alone if I'm in a low place. I'm queer so Trevor Project is also good in that area but honestly if you're doing awful and need someone I'd recommend staying clear of Crisis Text Line.

Helpful (4)

state of the state

pate being rushed through and not being talked to as an individual by another person. They seem to really push not to talk to people who reach out as a fellow person as a way to avoid talking about yourself, but it also completely removes the sense of some and understanding.

2 helpful votes Service Quality essage Show less

Many of the crisis helpers are right wing religious and crazy

March 28th, 2022

Just about each time I've called a crisis line it's been some overzealous conservative fanatic trying to get me to man up or read the Bible, these people need more help then me

- Comment
- Thank you

•

Helpful (2)



Ray V.

1 review 16 helpful votes

Message

•

Don't use this app you've been warned!

November 13th, 2020

Don't bother using the 741741 crisis text line unless you want cops showing up at your door, just because I forgot to respond back I get cops on my front door they will track you down and send you to a mental hospital like they did with me.

- Comments (1)
- Thank you

•

Helpful (16)



pee n.

1 review 0 helpful votes Message

•

Makes me want to die even more.

March 6th, 2022

I already wanted to die enough and they don't do anything to help. They say i matter and then continue to give up on me. Counselor after counselor. They dont care.

Service
Value
Quality
Showdessment

Thank you

•

Helpful (0)



Linda L.

1 review 1 helpful vote

Message

•

Tried twice, both 1 star experiences

November 1st, 2021

The first time i tried this, it was 12 am. I was crying hard that night, shaking, breathing heavily. I was incredibly suicidal. They took THREE WHOLE HOURS to answer back! A lot can happen in 10 minutes let alone 3 effin hours. I hadn't responded back because all my crying tired me out and i fell asleep. The line texts me back about 12 times over a 45 minute period. I'm not sure if this person cared but the next encounter I had, I really do feel like the furst person actually cared.

The second time i texted the line I only had to wait 10 minutes. I texted at 11:30 pm. I sent a message about my issues. I get a

"both white for your mixed?"

"to have for your mixed



- Comment
- Thank you

•

Helpful (1)



alex s.

1 review 16 helpful votes

Message

•

Horrible supervision

January 8th, 2021

As a volunteer crisis counselor, this organization has good intentions but horrible supervision. The supervisors constantly tell you to rush through each conversation... EVEN WHEN THERE ARE NO TEXTERS WAITING IN THE QUEUE! They rather you finish each conversation within 45 mins than to actually take the time and effort with the texter, who is in crisis. Each texter is experiencing different levels of crisis, so rushing a counselor with the conversation sounds very uncaring.

Update: Isabel's response as a supervisor claims they don't rush the volunteers. Lucky for me I kept the email from last year and uploaded the picture to prove her wrong.

Thank you

Show less

Helpful (16)



Ma L.

1 review

0 helpful votes

- Message
- •

Hard asking for help

October 18th, 2021

Won't be messaging shout again feel let down and gold psychologist today but thought I would try again. Feel let down be again

- Comment
- Thank you
- •

Helpful (0)



Maria K.

3 reviews 24 helpful votes

- Message
- •

Does More Harm Than Good

July 30th, 2021

If you are in a crisis, please call the actual Suicide Hotline and speak to a real person. Or go to the ER. This crisis text line is bogus. It will make things worse for you. I have used them twice, thinking I'll try again after the first horrible experience. Nope, both of them made me want to hurt myself even more. The first time, I was "on hold" for over 45 minutes while they "found someone for me". They kept telling me they were busy, but to keep waiting. I didn't keep waiting. I ended the text. The next time, I did get someone. Despite me sharing in detail what I was going through, all I got back were some generic words and a list of distractions I could do, like drink some water, and a list of (not free) apps I could download on my phone. I shared both of these experiences with a therapist, and they were concerned about this text line and they thought they were bots on the other end. Pretty unethical to play around with someone's safety, have signing bots that advertise to help you in a crisis. Maybe it depends on your geographical location, what kind of responses you might get from this.

Behoful(5)



Nunya B.

1 review

1 helpful vote

Message

•

Banned for trying to help a bulimic teenager

March 14th, 2022

I was banned from the platform for trying to talk to a teenager who indicated a history of buliimia and anorexia-nervosa about the importance of discussing her eating disorders with her therapist on my first night after training.

It might be concluded that the "fine" people at CrisisTextLine seem to think eating disorders are not as deadly or as medically-serious as suicidal ideation, even though individuals with eating disorders often die after prolonged self-starvation.

Awfulptationnt terrible people, would not waste time on training or using. I hope their funding dries up and goes to a better organization ou

Service ମୁଣ୍ଡାର୍ଜୁul (1)

ing ns

Sheweles

12 helpful votes

Message

•

It's horrible

December 11th, 2020

They called EMS on me I hate it. They should ducking stay away. Like they don't understand at all like the person who I talked to made me worse

- Comment
- Thank you

•

Helpful (12)



Leeann L.

1 review 14 helpful votes

- Message
- •

They harassed me and woke up my whole house!

May 15th, 2021

I texted after many nights of not sleeping. After a while I realized that it really wasn't going to do a whole lot for me and I just wanted to stop and try to sleep. I said as much but Sean insisted that I was in a crises. He refused to listen to my pleas. I did not indicate that I'd kill myself. I did not indicate that I was suffering a medical emergency other than lack of sleep. I made it clear I wanted to get off the line and go to sleep. That's it. Sean wouldn't let it go. Then the police arrived and left because I was not in need of intervention of any kind. After which, I started talking to someone else on the live because I honestly felt really harassed and nervous about the whole

b lodge a complaint. Idk. I have no way of proving this but I think it's all one person. I don't think there are supervisors I think it's just one moron giving themselves multiple names. I didn't sleep. I feel far worse now.

Returns
Quality

• Comment
Show less
• Thank you

Helpful (14)



Shane P.

1 review 2 helpful votes

- Message
- •

Not helpful August 19th, 2021

I texted in last night. Took over an hour to get someone on with me. And honestly ended call and still felt like I was in crisis.

- Comment
- Thank you

Helpful (2)



Drink T.

1 review 9 helpful votes

- Message

Well-meaning but useless

March 12th, 2021

I texted the line having suicidal thoughts, hoping to feel better. But their answers are so canned/scripted that it's even more alienating. They'll say, "gosh, dealing with (insert situation here) sounds hard, I'm glad you reached out today," two or three times, then send you a gif of a bubble popping to help you "reduce stress," then end the conversation. It's not helping anyone. I feel bad for people who get a gif of a bubble and a canned response right before they actually take the plunge. I didn't, obviously, but I have plenty of alcohol to help me forget that awful interaction.

Tip forconsumers:

HangTihathlereou quess.

Service Maellypeful (9)



Amaya S.

1 review

9 helpful votes

Message

•

Pretty bad

May 2nd, 2021

I was super suicidal one night so i decided to text a hotline, they had me on hold for about 40 minutes just for us to talk for about 5. I thought they were there to listen but when i talked to her about it she made it seem like she just wanted to get the conversation over with. The only thing helpful she said was stuff like "you're super brave to speak up about it i know it's hard, i'm proud of you" something along those lines. Then she cut me off asking me if she could give me a link to go to that will help me, like i want to read all of it during that time. Overall i just felt like they were there to do there job and not because they care. At the end she says "anything else you want to talk about" before i could barely finish.

Comment

Show I less k you

•

Helpful (9)



Amie G. 1 review 20 helpful votes

Message

•

Wasn't robotic enough for this text line.

April 16th, 2021

I wasted time going through their training. It is counter intuitive from what I have learned going to school for Mental Health counseling. The trainers feedback is condescending and unhelpful. Their responses are robotic and repetitive. Please be careful!

Tip for consumers:

If you do text this line and feel as if you are being rushed, or that you are not getting anywhere, text "Stop" and call someone else!

Productsrused:

- Thank you
- •

Helpful (20)

training to be a crisis counselor. I was given information to help with an activity, but was told that it wasn't "going to help an dual come down to a calm cool." I don't agree with rehearsed responses because we are pretty much just trying to fill a quita. We have 40 texts to get them through.



- Message
- •

Literally terrible

April 20th, 2021

Did not help me at all. All they did was text me automated text messages and didn't relate to my needs at all. Useless.

Service Value Shipping Returns

Qualifyomment

ShowTlessk you

Helpful (7)



cc d.

1 review 11 helpful votes

- Message
- _

Scripted responses, a bunch of 18 year olds with little training or life experience August 25th, 2020

Thousands of 18-22 year olds who learn a formula, canned lines, and how to send a google resource--use NAMI or natiional suicide prevention line

• Comments (1)

- Thank you
- •

Helpful (11)



Lexi J.

1 review

0 helpful votes

- Message
- •

Responses were very generic and vague

November 22nd, 2021

Responses were very generic and vague. I would not recommend this service at all unless you want to waste your time, have a bad experience, or lose more hope in humanity.

Service

Value

Quality

Show Clessment

- Thank you
- _

Helpful (0)



Peter H.

1 review

2 helpful votes

- Message
- •

Useless

September 6th, 2021

I tried the Crisis Text Line one evening I was disappointed with it. It seemed like the crisis counselor was working off a script and it just didn't do anything for me. I felt like I was texting to a robot and not a human being.

Service

Value

Quality

Show Clessment

- Thank you
- •

Helpful (2)



Sally S.

1 review

- 1 helpful vote
 - Message

•

They keep a record of the texts and will block you if their data isn't helping their goal. July 18th, 2021

They keep records of your texts and will block your phone number randomly. Sometimes they can help you but, normally not.

Tip for consumers:

They record your data

Products used:

Textinforment

Thank you

Service Value

Alephity (1)



Lucy L.

1 review

0 helpful votes

Message

•

Still have PTSD over a bad crisis counselor experience!

March 14th, 2022

Years ago, I left a review on a bad experience with a mean crisis counselor from this texting line. I still struggle with intrusive thoughts from the horrible things that he said. I can't believe this company let this crisis counselor do what he did. He was racist and cruel. This line doesn't know how to help BIPOC. The CEO apologized to me for his behavior, but that's not enough to make my trauma to go away. I wouldn't recommend this texting line to anyone. Some of these crisis counselors are toxic cowards hiding behind a phone. That mean crisis counselor I had wouldn't have the balls to say things to my face.

Show Clessment

- Thank you
- •

Helpful (0)



Vijay M.

1 review 5 helpful votes

- Message
- •

Is this a joke or what? If it is, than it is cruel one - they should be sued for malpractice July 22nd, 2021

This is almost 2 AM and I have been waiting for Crisis Counsellor to come on chat for more than one hour and 14 minutes and every 15 minutes Robo message show up telling i am still in line - take deep breath - etc., if this is supposed to be addressing crisis 75 minutes are definitely not acceptable. I have sent the conversation for review by FACEBOOK and let us see if there is any one who actually reads it. I think this is a scam. After a long wait like this people will get bored or sleep or worse they suffer consequences of crisis IS THIS A JOKE? IF IT IS, IT IS A VERY CRUEL AND NEGLIGENT ONE

Show Clessment

- Thank you
- •

Helpful (5)



Jade S. 1 review 0 helpful votes

- Message
- •

The text hotline is a crapshoot

March 15th, 2022

Honestly this hotline is never really helpful. It's just a bunch of rehearsed phrases that aren't even relevant to my issues. And if I have to leave my phone for a few minutes they end the conversation. But a couple recent experiences have really irked me.

A crisis counselor was more interested in ending the conversation ASAP than helping me. She left me with resources that weren't even available when I called them and she ended the conversation when I told her I just bought 1,000,000 mg of ibuprofen and was looking for a place to take it.

Comment

I was also taken advantage of by another crisis counselor that I met in real life. And the next day our mutual friend tried to take advantage of me, too, and when I cried to him for help he outright refused to do anything about it. I reported it to the hotline and no action was taken. Helpful (0)



Aleglityb. Arewers

12 helpful votes

- Message
- •

Dissmissive

February 25th, 2020

I understand that the hotline is NOT a substitute for therapy. But I text them often, once a week maybe once every two weeks. Every single time I text they read through my previous messages and say "well have you used those coping skills?" YES? And those obviously didn't work and that's why I am texting you. I also explain that when I text them I am at work which is why it is hard for me to do my coping skills. They just say "have you looked for a therapist, we can't help you the way you need to be helped." Seriously? All I am asking for is for you to be a little compassionate for like 10 minutes.

Show Clessment

Thank you

•

Helpful (12)



Molly L.

1 review

8 helpful votes

- Message
- •

Supervisors

May 25th, 2021

The treatment of the supervisors on this platform is truly embarrassing. While there are 3 or 4 that were decent the vast majority rushed counselors through conversations. There was rarely a time the supervisors wouldn't speed you through a conversation, even when there were several available counselors to take any new convos. The chat could be 15, 30, 45 mins deep. It didn't matter. Their main goal was to rack up completed conversations. Some of the coaches and supervisors where grossly inappropriate as well. I was disgusted by the tone of their messages and their overall lack of self awareness. While I am sure they think having a masters degree sets them apart, they should be reminded that so do hundreds of their crisis counselors. I just completed my PhD in education and worked as a counselor (LPC) for 7 years. And as someone who has also been trained in the profession, I truly think it needs to be said: You are Support and guidance. Instead, you use your role on an online platform to bully others. It is shameful. Please, soften your hearts towards the people who need you. People with true intelligence know how to kindly treat others. Helpful (8)



Phality U. Thewdoes

30 helpful votes

- Message
- •

Be careful: Disgusting experience from a crisis counselor

October 13th, 2018

Don't tolerate disrespect from rude and incompetent counselors. The person I spoke too was mean, condescending and said some outrageous things. No texter should have to put up with that. Just remembering him and the things that he said makes me want to vomit.

Be careful and hope you get assigned to a good crisis counselor! If someone is being a jerk, ask to speak to someone else and make a complaint.

Comment

Communicating with kindness and having an open mind shouldn't be that hard for crisis counselors to do.

Show less Helpful (30)



Julie G.

1 review

1 helpful vote

- Message
- •

They made me feel worse and more suicidal afterwards

December 9th, 2021

I tried this twice in the past few weeks when I was feeling suicidal and both times I felt worse after texting with them. They were making it seem like my feelings aren't valid. Because I told them I felt suicidal and it seemed they were messing around and not taking it seriously. They don't care when you're in a crisis. I can't remember the persons name but I remember this person was dismissive about how I was suicidal and he/she was making seem like I wasn't really suicidal. It was strange and He/she was dismissive about everything I was saying too. It was horrible and it made me feel worse. It sickens me they acted like this towards someone in a crisis. To make matters worse I texted for a reason. I mean this is why they need to remove this hotline and or shut it down because I was in a crisis. It has not to care about someone for a 10 minutes. I know they aren't trained counselors but still this is ridiculous!

Thank you

Show less

Helpful (1)



Pink D.

1 review

8 helpful votes

Message

•

Could never get them on the line despite numerous long attemps

September 5th, 2019

I've tried several times to contact them through text and through the messanger they set up. I've laid and cried for hours and they never get back to me. Instead they harass me with "do you still need help". Before it was unless you were going to harm yourself you got shot to the back of the list but who is really going to be honest about that? Attention seekers maybe.

Never got any help

Never got to talk to a person.

What a joke. The #1 hotline everyone talks about don't jack.

I am maintenance but this is like none before. I realize they may not have enough volunteers but then give and estimate of where you are an known under your areas the place or refer you to a different site.

Show less Helpful (8)



Carol E.

12 reviews 82 helpful votes

Message

.

Slow Unresponsive

August 26th, 2017

I saw that this had some good reviews; it saved many lives however when I logged on to it it didn't seem to favor me and I was feeling pretty desperately down. I can't understand for the life of me why I wasn't able to take the benefits many others did. In fact, after that, I felt even worse. Be careful with ANY crisis line. When feeling so down the last thing we need is no answer.

- Comment
- · Thank you

•

Helpful (14)



Drya E.

1 review 18 helpful votes

- Message
- •

Uncaring, dismissive, harmful August 17th, 2019

I didn't know the magic words to get help, apparently. In the first message I explained that I was a sexual abuse survivor struggling with my memories of the abuse and that I wanted to cut myself or drink myself into a stupor. I also explained that I have a child, so I really didn't want to as well. It was 3am and I couldn't sleep and I was about to cut myself. The first response from Brian was that I was unclear, to explain the problem better. I did so, again, in short texts. He said that I seemed preoccupied and perhaps I should text later. He didn't see what the problem was. I said I probably wouldn't do that and to end the session. At that point I was so hurt by his dismissal and my own horrible state that I couldn't tell him that he had made everything worse by dismissing me. I complained to the crisis had later, but I got no reply beyond a bot. The experience was damaging to someone who has a hard time talking about my problems and trusting others anyway, and I know people like me are not uncommon. Don't bother texting unless you plan on saying "I'm going to kill myself in the next few minutes" or something extremely easy to understand. Truthfully, I would have been better off talking to a comforting bot. Helpful (18)



less

James D. 1 review 0 helpful votes

- Message
- •

Crisis Text Line Desperately Needs A Reality Audit - Swat Shoo Fly Don't Bother Me! January 8th, 2022

My name is James Martin Driskill. I am an open book [all confidentiality/privacy concerns are waived] in consideration of the life circumstances that have been negatively impacting my mental health that I have documented for 16+ years onto my own personal live life journal internet domain namespaces. It was in June of 2005 when I first defined a very unique, [maybe one of the most unique cyber-identities to ever exist on the planet] for peacebuilding. In total, I have a collective set of 8 internet domains that serve to memetically key and organize my life details into a public accessible journal [web directory] file storage. In concept, what I envision for the purpose of these domains was inspired by a 1945 Atlantic Monthly Article called "As We May Think: https://www.theatlantic.com/magazine/archive/1945/07/as-we-may-think/303881/]. In this article, the idea of a "Memex Device" was first imagined. That is exactly

sistextline.org/The-

Fail-In-The-World

MONSTERS! I AM IN CRISIS!

domains serve in my own personal life. I have the right to use these internet domains in any companion to any online that are interchanged [or transacted] on the internet. This would include [CrisisTextLine]. I have overviewed the Agreement [https://www.crisistextline.org/privacy/]. As of the last 4 years, my life has been in a basic continuous mot going to go into the details here in this review. What I must bring into view to the public is that It would be isisTextLine has PRECOGNITIVE MOTIVES and AGENDAS to not have an honest with integrity exchange with me. must remain the crisis Counselors That I have attempted to hold a crisis conversation with. None of the actions or ed content [links] are illegal or in any way a violation of the terms of service. The terms of service direct users to use their email address [*******@crisistextline.org] --- and I have done that. The Crisis Counselors are QUICK to DENY derstanding to what I am dealing with for the past 16+ years. What has happened has seriously affected my life to a eriously really DYING. Human no longer breathing dead. The conditions that are involved and instilled [and n remedy] in my life are causing breakages of my life beyond limits, especially as it involves the "interpersonal my medical care --- both in Mental Health and in my HIV Care. Every aspect of Civil Society Ignored or Worse Yet ocial Media when I attempt to bring forward the mere mention of this topic into some kind of discussion point. I use my to place "linkable" presentation pages in HTML as well as spoken voice narrative audio media. There is absolutely ith sharing the contents that are on my internet domains, as this serves as a "Personal Information System" -- and shed that contents that have been filed onto my internet domains have CROSSED LINKED onto the "Related Links" ividual TruthFinder Background Check Report. Not only does TruthFinder have Return Background Reports for s, but you can also lookup details and associated public mentions to Phone Numbers. How does this apply to Well, I have contacted *******@CrisisTextLine.Org In Several Thread Subjects, all have generated an AUTO-REPLY [Reaching Out] response, noting that a response should be expected in 48 hours. No responses have been received. t are being directed into their view directly are involved in the SHORT NARROW FOCUSED and QUICK to CUT OFF Don't Bother Me] attitudes, behaviors, and actions that I have encountered with the Crisis Counselors that are being ental health care function. The Mental Health of not just myself, but our entire country is being subject to what I er-War" attack against our citizens collectively. As I have attempted to bring forward and direct these matters to the partment of Justice, my County Department of Behavioral Health, as well as the County District Attorney's Office and I have absolutely no outside resources to resolve what is called [A Wicked Problem] holding an [Intractable Conflict] nity. The fact that Silence Is Golden rather than holding a discussion to move into view reflects a PRECOGNITIVE have of this non-profit organization to NOT EMPOWER an individual self wellness view --- but rather to instill the being addressed. This is DEFINATELY a "CYBER-WAR" being wages against the national interest --- a matter of URITY and involves the use of "Social Media Platforms" to detach our common senses and common values in a THE GRID -- MISSING - TO GO DIE! nce rather than having an open, honest, and truthful discussion to move forward into an active understanding that we rsons, such as I am, along with very many more to being victimized by a mentally abusive systemic scheme that is

destructive to our collective trust to a point that the active truth that this is going on against thousands of personally identified individuals recorbs our country expanding outward into negatively impacting beyond the United States. When oh When will the establishment of the mental health involved industries acknowledge that Gang Stalking is unacceptable to allow to go on and on and on inside of our nation. This is absolutely insane.

HalpfalTARGETED INDIVIDUAL of GANG STALKING for 16+ Years. The topic of Gangstalking has actual now researched findings published on the National Institutes of Health to the realism to the harm that is being done inside of our communities. The published Tividian geo app there sees @ Interpretation of the construction o

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ains. \$#*!eduphuman. Net/crisistextline. Org/The-Most-%23HugeFail-In-The-World/Hi%20there-%******@ >)rg%5d. Ogg

EJECT -- SWAT -- SHOO FLY DON'T BOTHER ME COMES INTO VIEW TODAY -- I ATTEMPTED TO GO MAKE A and contact one of the Doctors members of the Board of Directors. I really really have some kind of odd since who is willing to be real and not BLOCK AT FIRST PASS -- BLOCKED FOR NO REASON TWITTER by Dr. Alfiee -- two content tweets in public provided in the graphic below has absolutely a serious mental health matters topic presence -- the rrative audio that represents --- PREDICTABLE [

dysfunctional cycle of maintaining a systemic scheme of mental abuse active against our citizens in this country --

Comment

sistextline.org/The-Fail-In-The-World

. MONSTERS! I AM IN CRISIS! THE GRID -- MISSING - TO GO DIE! WRONG WITH YOU ALL PEOPLE? Thank you

•

Helpful

Tip for consumers:

N/a

Products used:

N/a

2 attachments



image.gif 1K